



# Stay connected and informed about your loved one's care

## Real-time transparency into the care of your loved one

One challenge of delivering care for seniors is providing transparency to those who are involved in their care. This is especially important if family and loved ones don't live nearby.

*The Family Room* is an online portal to make communication easier and keep you connected to your loved one's care. Entrusting your loved one to professional caregivers can be intimidating and emotional. We understand and want you to feel connected and informed. Our Family Room portal makes that easier.

Regardless of your exact role, you are part of your loved one's caregiving team. There's no need for you to worry about what's happening while you aren't present. We want you in the loop, and our Family Room portal makes that happen.



### Benefits of the Family Room

The Family Room portal gives you transparency into the care of your loved one and provides greater peace of mind by having all the details of your loved one's care at your fingertips, including:

- Caregiver schedules
- Tasks and corresponding caregiver notes
- Medication management
- Client activity calendar
- Invoice tracking
- Bill pay (bills can be split by family members)



Our agency, your family, and caregivers work together to ensure your loved one receives the very best care.

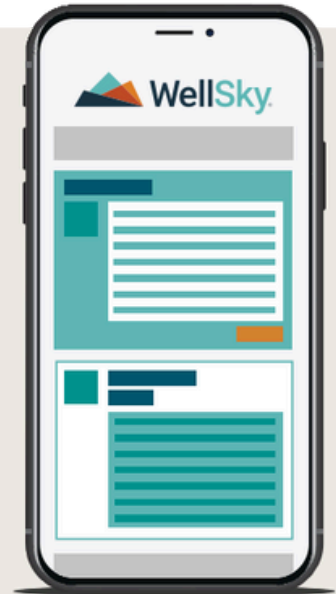
## How the Family Room works

The Family Room serves as an online hub for everyone involved in the care of your loved one. Everyone with access to the portal can login and keep up with real-time notes made by caregivers. Other useful information in the portal includes billing, medications, and caregiver schedules. You can stay apprised of your loved one's care as it occurs. You get to decide who has access to the Family Room. With unlimited logins, you can choose to have multiple family members in the portal, as well as doctors, social workers, or other selected individuals.

## How to use the Family Room

Access the Family Room online anywhere using a laptop, tablet or smart phone. Simply log in using your personal username and password to access:

- ✓ Care and health updates
- ✓ Meal records
- ✓ Easy billing and payment options
- ✓ Daily calendars and tasks
- ✓ Care logs and shift notes
- ✓ Medication schedules and reports



## The Family Room supports a community of care for your loved one

- Large families sharing responsibility for a loved one
- Family members living far away
- Doctors and medical professionals involved in care
- Seniors who have multiple caregivers
- Families splitting payments for caregiving