

QUESTIONS TO ASK A HOME CARE AGENCY

QUESTIONS	HOME TO STAY	#2	#3	#4
What specific services do you offer?	Senior Care Live-In Home Care Certified Home Health Aides Hourly Care Companions Dementia Care Veterans Home Care			
Are you licensed, bonded, and insured?	YES			
What kind of checks are conducted on the caregivers? It is important to know what due diligence has been completed on any person entering the home.				
<i>Screening</i>	YES			
<i>In-person Interview</i>	YES			
<i>National background checks</i>	YES			
<i>Local background checks</i>	YES			
<i>Driving records</i>	YES			
<i>Physical Clearance to Work</i>	YES			
<i>TB screening</i>	YES			
Does the agency offer caregivers with specialized training for Dementia and Alzheimer's clients through a nationally-accredited Alzheimer's program?	YES			
Does the agency carry liability insurance and workers' compensation? Client should be protected from any injuries, theft, & other caregiver-related issues.	YES			
Are the caregivers a W2 employee or a contractor using a 1099 model? 1099 worker/contractors cannot be actively directed by the agency. Agency can lose control of outcomes, processes, and may not be properly insured.	W2			
Does the agency provide 24/7 office support? Clients should be able to reach someone in the agency at all times, nights, weekends, and holidays.	YES			
What is the agency's minimum required hours? It is important for clients to know their minimum costs for care services.	4-hour shifts x 3 times/week			
Does the agency conduct supervisory visits to monitor caregiver performance? Conducting supervisory visits assures the agency and client family members that services are being delivered at a high standard.	YES			
Does the agency have a support model in place to cover gaps in coverage in the event the caregiver is unable to work a shift? Quality agencies will have contingency plans in place to support the client and ensure all shifts are covered.	YES			
Does the agency provide specific training that covers important topics that can help prevent hospital admissions or readmissions? Caregivers should be able to identify early warning signs of possible health issues and bring them to the attention of the agency and families.	YES			
How long has your agency been in business?	34 years			
Can you provide references or testimonials from current or past clients?	YES			
Do you offer specialized care for conditions like Alzheimer's, dementia, or other chronic illnesses?	YES			



Home to Stay

HOME CARE SOLUTIONS

powered by  AlzBetter
The Senior Care Experts

WHO WE ARE...

The team behind **Home to Stay Home Care Solutions (H2S)** has been providing care to families in New Jersey since 1989. With so many new home care agencies opening, having this much experience on our side is invaluable when dealing with any care situation!

Home to Stay Home Care Solutions provides quality caregivers to assist our clients with services such as *meal preparation, light housekeeping, running errands, taking people to appointments, companion care and personal care*. A primary focus of H2S is providing **respite care to families**. By providing respite care, we are giving family members the care relief they desperately need.

Our services are available 24 hours a day, 7 days a week. H2S serves the Central Jersey & South Jersey communities with hourly care or live-in caregivers.

A Home to Stay representative can be reached 24/7 to schedule services. H2S provides **free in-home assessments** where family members can speak with one of our care professionals to evaluate the needs of their loved one to ensure the right services are being provided.

OUR *Care* MISSION

- ♥ Care for your loved ones like they are a part of our extended family, keeping them **safe** and **independent** at home.
- ♥ Providing **peace of mind** to both you and your loved one.
- ♥ Allow your loved ones to retain an **independent, comfortable lifestyle** in their homes or wherever they lay their head at night.

OUR SERVICES

♥ COMPANION CARE

In-home/in-facility companion care helps seniors stay socially active and engaged in their community through activities while maintaining quality social interactions that help provide a richer, more fulfilling life.

♥ PERSONAL CARE

Personal care helps with the basic activities of daily living to help your loved one live independently longer. This includes assistance with bathing, dressing, meal preparation, and much more.

♥ ALZHEIMER'S & DEMENTIA CARE

Home to Stay is the region's *only* provider of the award-winning **AlzBetter** program. **AlzBetter** is a person-centered, activity-based program that helps improve quality of life for both the person living with dementia as well as their families.

♥ 24-HOUR CARE

A unique in-home or in-facility care service tailored for loved ones requiring around-the-clock care. These services can include hourly and/or live-in care to help support the fundamental desire for your loved one to remain at home.

♥ MEDICATION REMINDER

Our Certified Home Health Aides can remind and assist with pre-set medication reminders.

♥ MOVE-IN PACKAGE

We can help acclimate your loved one to their new home with care spread out over a period of time.

